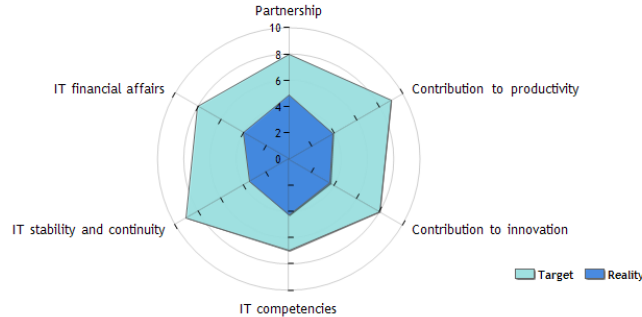


Sneak Preview BusinessITScan Dashboard



Number of advices generated by BusinessITScan: 72
Number of comments/proposals submitted by stakeholders: 2

How IT is perceived by the user organization

Partnership	Reality	Target
Supply	4.7	8
Communication	3.7	8
Cooperation	7	8

Opinions in user organization

Availability of business applications	3
Clarity IT annual plan	3
Score for cooperation with IT staff	7

Questions with highest score in this success factor

Speed of business applications	7
Clear priority setting of IT operations	7

Questions with lowest score in this success factor

Availability of business applications	3
Clarity IT annual plan	3

Contribution to productivity	Reality	Target
Primary processes	4.5	9
Data quality	3.5	9
Management information	3	9
Information exchange	3	9
Telecommunication	4	9

Opinions in user organization

Business applications suitable in our LOB	3
Responsibilities master data is defined	3
Score for management information	5

Questions with highest score in this success factor

Application speed contributes to productivity	10
Modern printing and scanning solutions	10

Questions with lowest score in this success factor

Usage of modern audiovisual equipment	1
Suitable tool for messaging available	1

Contribution to innovation	Reality	Target
Strategy	1	8
Realization	5.3	8
Value for money	1	8
Sustainability	6.5	8

Opinions in user organization

Importance innovation according to organization	7
Innovation compared to competitors	1
More productivity/innovation justify higher IT costs	1

Questions with highest score in this success factor

Working on the right leading themes	10
Documented sustainability policy	10

Questions with lowest score in this success factor

Innovation speed according to organization	1
Enough thinking about new business models	1

How IT is perceived by the IT organization

IT competencies	Reality	Target
IT strategy	7	7
Project skills	5.8	7
IT processes	2	7
Information security and GDPR	4.7	7
Quality assurance	1.7	7

Opinions in IT organization

Clear relationship business - and IT strategy	10
IT processes fully documented	1
Documented information security policy	3

Questions with highest score in this success factor

Clear relationship business - and IT strategy	10
Business case before project start	10

Questions with lowest score in this success factor

IT processes fully documented	1
Key users release after testing	1

IT stability and continuity	Reality	Target
Characteristics IT landscape	1.4	9
Incident history	5.5	9
Incident prevention	4	9
IT sourcing	2.3	9
Job satisfaction	7	9

Opinions in IT organization

Availability of business applications (self score IT)	4
Confidence in continuity, considering business applications	1
Quality external IT service providers	3

Questions with highest score in this success factor

Availability good incidents reports	10
Manual operating instructions defined	10

Questions with lowest score in this success factor

Standard solution times agreed	1
Weekly analysis of incidents and logfiles	1

IT financial affairs	Reality	Target
IT cost management	4	8
IT investment management	4	8

Opinions in IT organization

Monthly plan/actual reporting IT costs	1
Business case evaluation after IT investments	10
Perception of IT in your organization	Cost

Questions with highest score in this success factor

Business case evaluation after IT investments	10
IT budget includes all IT costs	1

Questions with lowest score in this success factor

IT budget includes all IT costs	1
Monthly plan/actual reporting IT costs	1

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